

the charity for  
your community



There are 394 Citizens Advice Bureaux across England and Wales and all are registered charities.

The Citizens Advice service aims:

- To provide the advice people need for the problems they face.
- To improve the policies and practices that affect people's lives.

The service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities.

### **Scope**

During 2011 and 2012, Alison has been providing business development expertise to senior management during the merger of 2 Citizen's Advice Bureaux in Hampshire and the development of a new joint strategic income generation plan

### **Outcomes**

Strategic income generation plan including the launch of the new Friends of the Citizen's Advice Bureau in Bishops Waltham